

# THE BLACK PEARL

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## **Reservation Policy**

Reservations are strongly recommended for parties of 6 or more. We do not accept reservations for groups smaller than 6, as seating for smaller parties is available on a first-come, first-served basis.

To ensure an enjoyable dining experience for all guests, we ask that you review our reservation policy. Whether you're planning a special gathering or a casual meal, this policy outlines important details regarding booking, cancellations, and seating. We appreciate your cooperation and look forward to hosting you soon!

### **1. Booking Process**

- Reservations can be made through email, by phone, or in person.
- A valid credit card is required to confirm the reservation
- We accept bookings up to 5 days in advance, subject to availability.

### **2. Reservation Confirmation**

- A confirmation email or text will be sent once the reservation is made.
- Please check all details carefully. If any information is incorrect, contact us within 24 hours of receiving the confirmation.

### **3. Cancellation Policy**

- Cancellations or modifications must be made at least 24 hours before the reservation date to avoid penalties.
- Cancellations past 24 hours before the reservation date will incur a fee of \$25.00 to be charged to the card on file.
- No-Shows will be charged \$25.00 to the card on file.

#### **4. Late Arrivals**

- We will hold your reservation for 30 minutes after the scheduled time. If you anticipate being late, please inform us as soon as possible.
- After 30 minutes, the reservation may be given to other guests and will be marked as a no-show.

#### **5. Special Requests**

- Special requests (e.g., dietary restrictions, seating preferences) are subject to availability but will be accommodated where possible- we will do our best to accommodate but are unable to guarantee accommodation for special requests.
- Please notify us of any requests at the time of booking.

#### **6. Event or Seasonal Reservations**

- For special events or holiday periods, additional terms may apply (e.g., set menus, non-refundable deposits). These will be communicated and discussed prior to confirmation of booking with ownership and managers.

#### **7. Payment Policy**

- Full payment may be required at the time of reservation for certain bookings (e.g., special events, peak periods) but not for a standard reservation.
- For large parties, we kindly ask that the bill be settled as one payment, as we do not offer bill splitting for groups of 6+
- We reserve the right to add 20% of the bill as gratuity, though this is not typically applied- please review bill closely before signing
- Accepted payment methods: [list payment methods].

#### **8. Health and Safety**

- Please adhere to any current health and safety guidelines at the time of your visit.
- If you are feeling unwell, we ask that you reschedule your reservation to ensure the safety of other guests and staff.

## **9. Contact Information**

- For any changes, cancellations, or inquiries, please contact us at:
  - Phone: 207-864-5022 Black Pearl (call)
  - (207)-779-4066 Mercedes (text)
  - Email: [Info@blackpearlrangeley.com](mailto:Info@blackpearlrangeley.com)
  - Website: blackpearlrangeley.com